



JAMES
THOUGHT THROUGH
VISITOR MANAGEMENT



META  SEC

made
in
Germany

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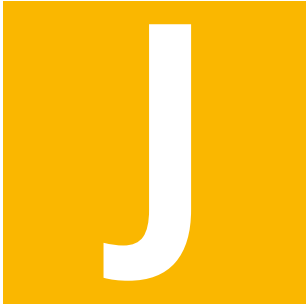
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Editor: metaSEC e.K. | Stockumer Bruch 4 | DE-58454 Witten Stockum | Tel: +49 2302 / 98391080
Fax: +49 2302 / 98391089 | info@metasec.de

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JAMES – VISITOR MANAGEMENT

Efficient management of visitor streams gains of importance in both, enterprises and public offices – especially due to the high volume of visitors or due to the need of processing certain procedures at arrival and departure.

Furthermore, guests, handyman, or other visitors need access to their rooms or other resources, like WiFi or parking lots.

All of the above can be comfortably and centrally managed with our visitor management solution. Visitor flows can be handled from simple invitations to complex destination based processes. A straight forward, web secured desktop enables to coordinate appointments and to book resources. The visitor receives a friendly e-mail including a QR-Code, any necessary document attachments, or further instructions as text.

The visitor himself can manage his appointments online, upload signed documents, or review and confirm trainings in advance (Video/ webex) online forms). Upon arrival process flows are thus timely optimized and leave a good impression with the client/guest.

On the following pages, we have compiled everything about our visit management »JAMES«. If you still have questions or are looking for a special solution, please contact us!



FUNCTIONS AND USE CASES

JAMES provides a variety of functions for various applications. In addition, the visitor system can be combined with numerous functions from our »MIDAS - mobile information distribution« system (shown here with green symbols) and our »Alarm server ROGER« (red symbols) in order to meet all requirements in daily routine as well as in complex processes. See also the pages fourteen and fifteen with our integrated solutions.

Further examples of such processes can be found on the right in the form of special usecases and on the following pages in the form of the »JAMES Story«. The following overview summarizes the functions that JAMES offers to you.



Steering of visitor flows



Come / go-checklists



Connection to access control systems



Welcome display



Follow up / traceability of trainings



Self check-in support



Reservation of resources



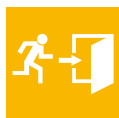
Information /visitor panels



Inhouse Navigation



Multilanguage Support



Evacuation module for dynamic emergency exit guidance



Print Visitor ID cards



Control of barriers



Control over revolving doors and turnstiles



Document scanner

RECEPTION AND VISITOR SERVICE FROM THE BEGINNING IN GOOD HANDS

Modern and efficient management of visitors saves a lot of time and resources. An important side effect is the knowledge, who is when where.

- Traceability of trainings
- Reservation of resources
- Connection to access control systems
- Online platform for visitors



SELF CHECK-IN FOR TRUCK DRIVERS AGAINST THE BABEL MIXTURE OF LANGUAGES

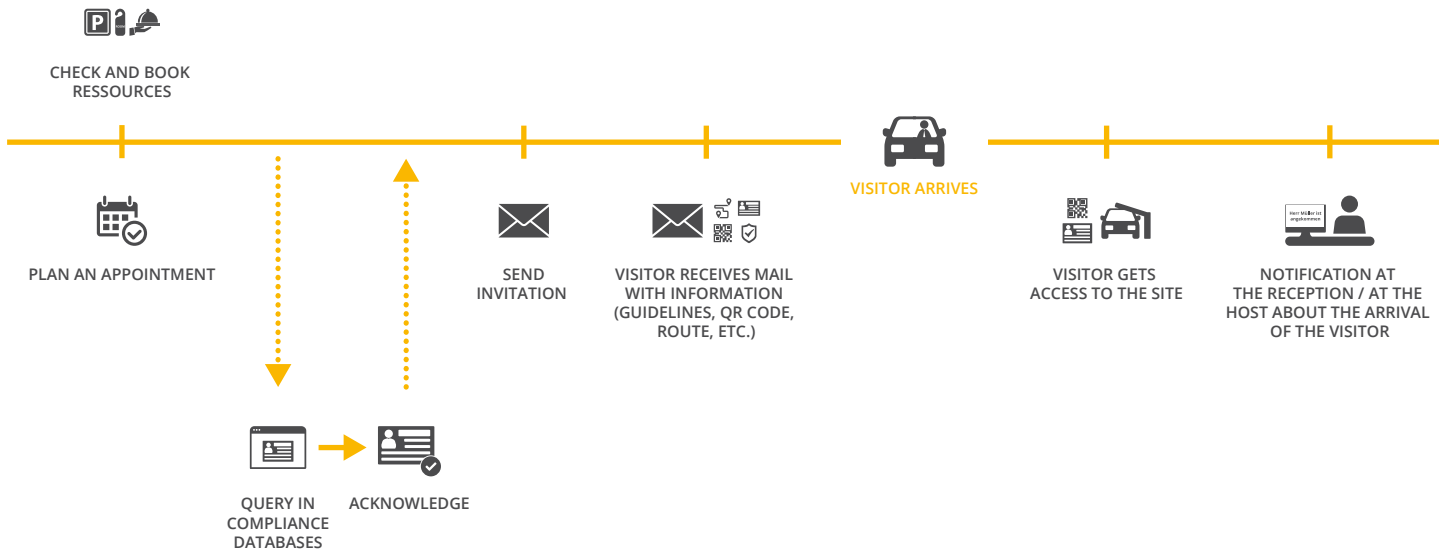
The transportation industry is defined by multilingualism and 24-hours-cycles. To circumvent the necessity of personnel around the clock, we offer the option for a self check-in terminal

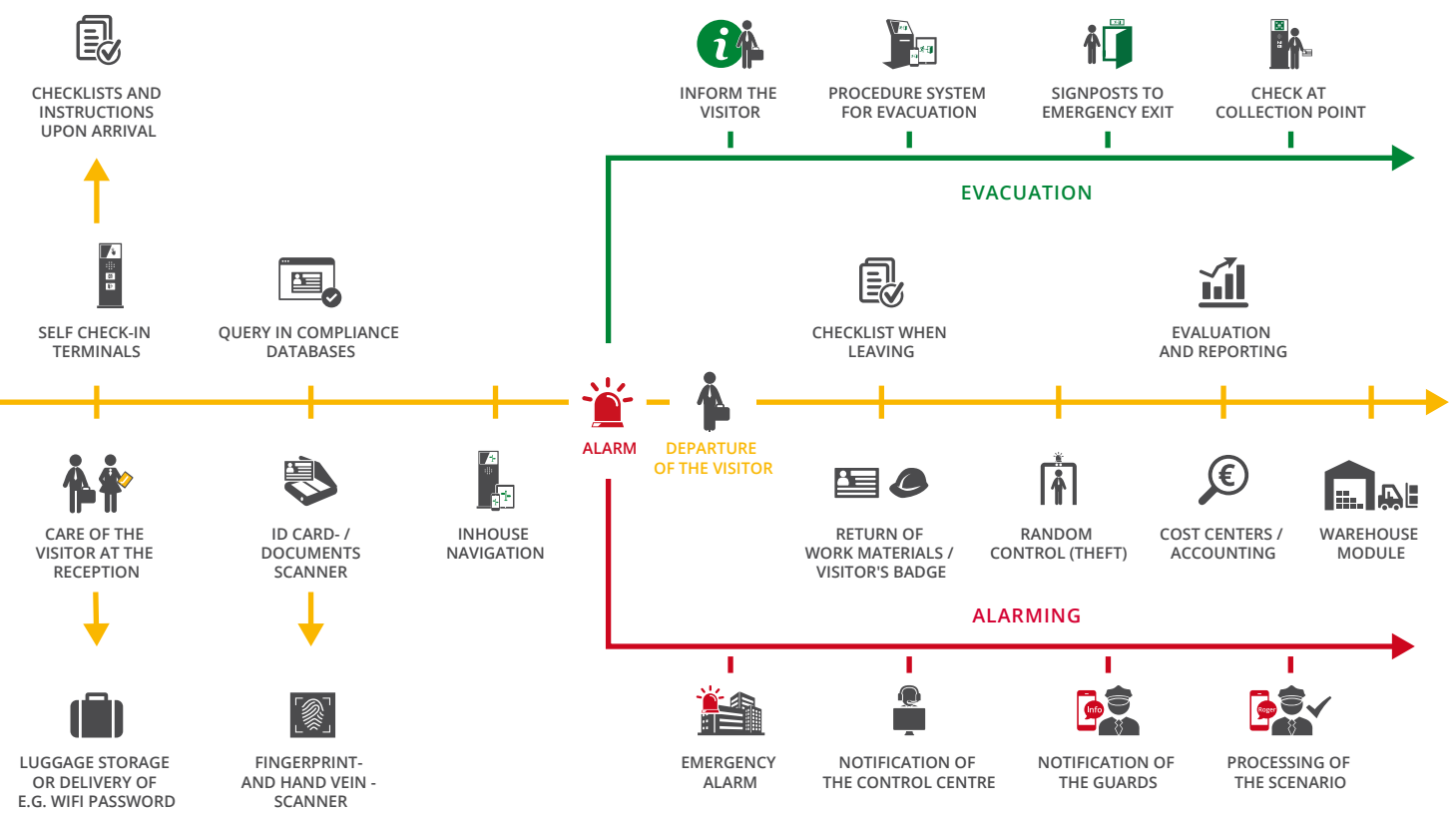
- Support of multilingualism
- Briefing on local emergency guidelines
- Easy application due to QR-Code based tickets
- Connection to barrier/bar, baffle gates, etc.





CASE 1: A VISITOR IS INVITED TO AN APPOINTMENT





Scan the QR code and watch the animated »James Story«.



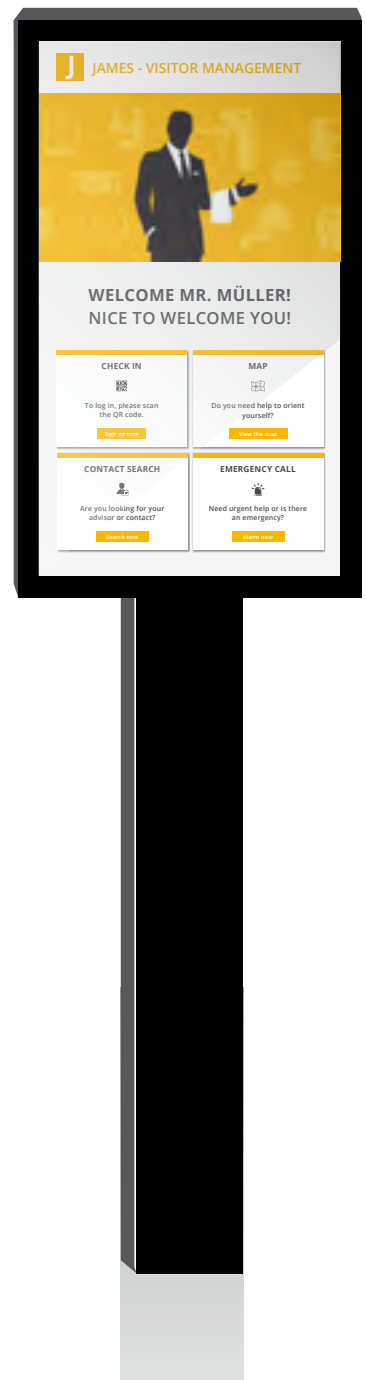


JAMES - SELF CHECK-IN FOR LOGISTICS

The transport sector is characterized by multilingualism and the 24-hour cycle. To enable this process to be carried out without major human resources usage on the part of the operator, we offer the possibility of a self-check-in terminal. This consists of a terminal with a 32" multitouch display, a QR code reader and connection to the access control. This allows the vendor to navigate independently through the check-in process.

The individual functions of the terminal at a glance:

- Particularly easy application by QR code based tickets
- Support for multilingualism
- Translation of conversations with JAMESlingo
- Instruction in local safety guidelines
- Connection to barriers, turnstiles, etc.



* The terminal can optionally be equipped with a QR code scanner, a speech station as well as a touchpanel. In the standard condition, delivery only includes the regular reader for access control.



THE MOST IMPORTANT FUNCTIONS OF THE SELF CHECK-IN TERMINAL:



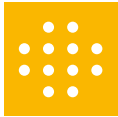
Qr code reader



Access control reader
(connection to access control systems)



Touch panel



Intercom



Multilingual translation with JAMESlingo



Welcome screens in country language

THE MOST IMPORTANT JAMES FUNCTIONS FOR THE LOGISTICS INDUSTRY:



Interface for ERP systems



Info- / visitor panels



Self check-in terminal support



Inhouse navigation



Allocation of parking or unloading zone



Maintaining trainings



Document scanner



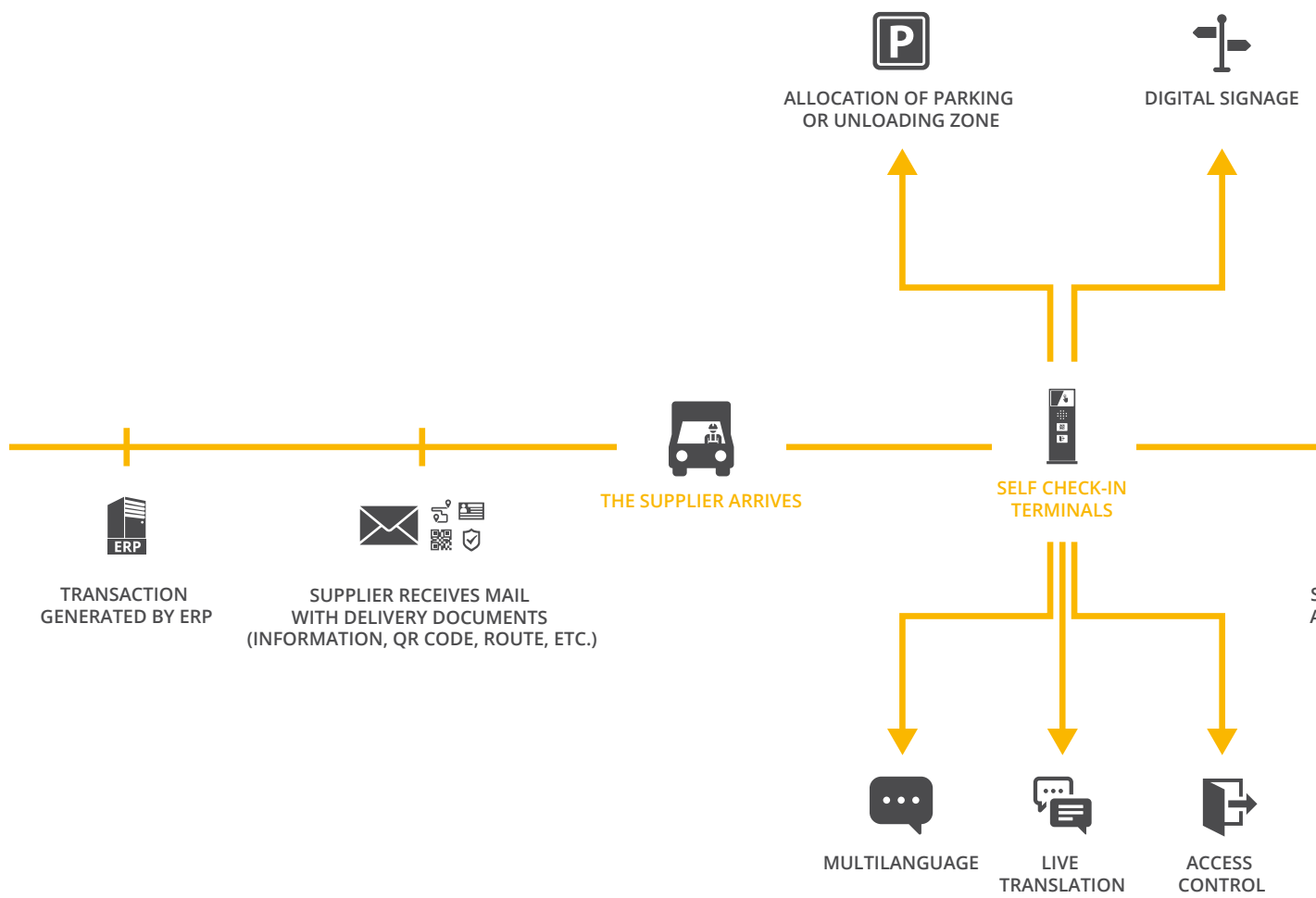
Check-in / check-out checklists

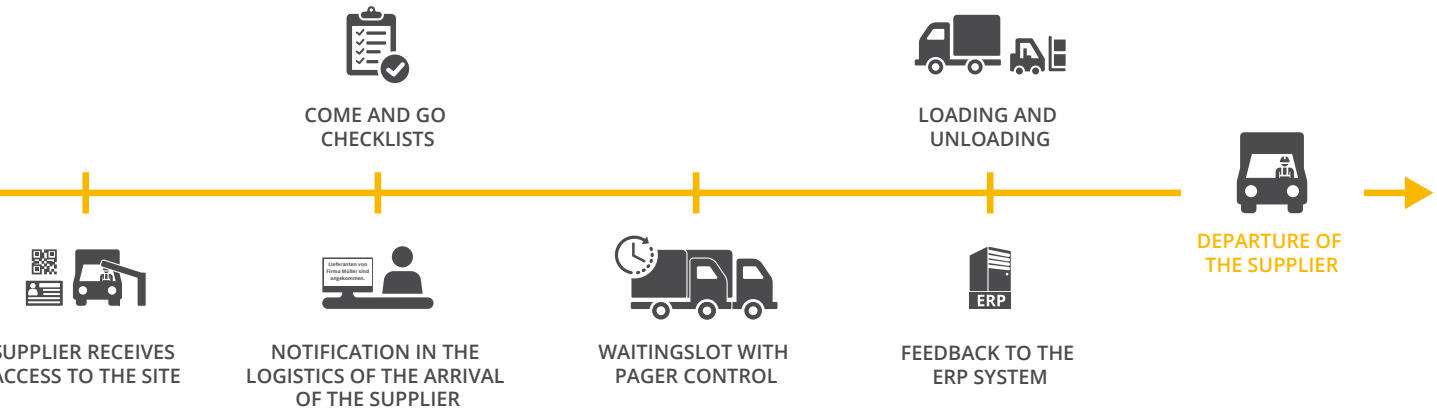


Printing visitor ID



CASE 2: A SUPPLIER ARRIVES AT THE SITE





Scan the QR code and watch the animated »James Story«.





JAMESLINGO – UNDERSTAND EASILY

The logistics industry is characterized by multilingualism like hardly any other sector. On a daily basis, suppliers from a wide range of countries, encounter with problems and hurdles, communicating with the in-house staff or the employee at the gate. In order to reduce hurdles and ensure smooth communication, we have expanded our visitor management system JAMES. JAMESlingo is the latest module designed to equalize the babylonian language.

The best way to illustrate the functionality is the example of a truck driver: He arrives in front of the customer's gate, where a self-check-in terminal is waiting for him. Here, he scans the QR code from his delivery documents (or his identity card) using a document scanner and is, on the display, immediately greeted by JAMESlingo in his country language.

All communication between the personnel at the gate and the truck driver can now take place via the terminal. The driver simply speaks into the integrated intercom system and JamesLingo translates the sentences synchronously for the reception staff. The output of the sentences happen in form of spoken word as well as text on the display. The doorman can now give instructions which are displayed to the driver as text in his country language.

Communication can be so simple.

On the following pages we have compiled everything about »JAMESlingo«. If you still have questions or are looking for a special solution, please contact us!

you speak, he translates 
JAMESlingo



JAMESLINGO: THE MOST IMPORTANT FUNCTIONS AT A GLANCE



Conversation
Translator



Language-to-text and
text-to-speech



Optimized for touch-
displays: Large buttons,
clear interface



Welcome screens
in national
language



Currently about
ten supported
languages



Self check-in
terminal support



Two-part
interface for
»chat function«



Short reaction
times



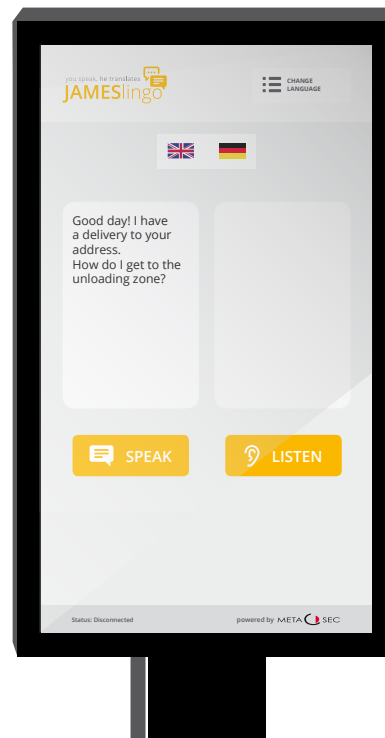
AGAINST THE BABYLONIAN MIXTURE OF LANGUAGES

In order to make the communication as simple as possible, we designed JAMESlingo with great emphasis on a clear and functional design. Large buttons, flexible font sizes and a clear interface promise simple handling. On the large touch screen, which is standard at our terminals, you enter text via touchscreen keyboard or spoken via microphone, the translation only takes fractions of a second. With already 10 supported languages and good word recognition, nothing stands in the way of communication, e.g. between a foreign supplier and the staff at the gate.

Also the administration of several terminals, centrally at a gate, is possible. For this purpose, the doorman manages all the terminals conveniently via his workstation and can easily switch to and from the individual communication channels using a drop-down menu.

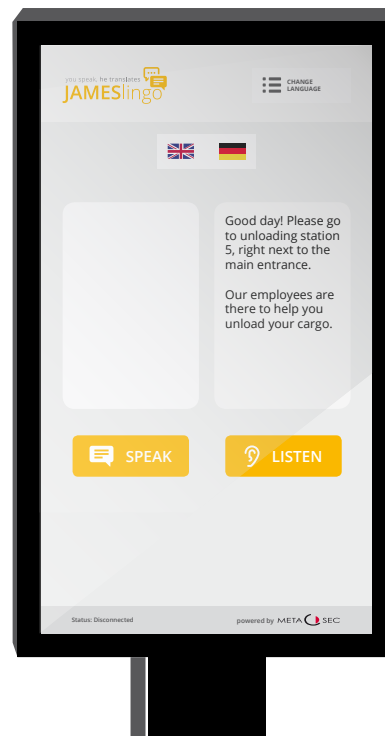
For further functions of our [self check-in terminal](#) read the following pages.





1 Supplier chooses country language

2 Vendor starts communication (spoken or via text input)



3 Porter answers (spoken or via text input)

4 Supplier receives instructions (via speech or text)

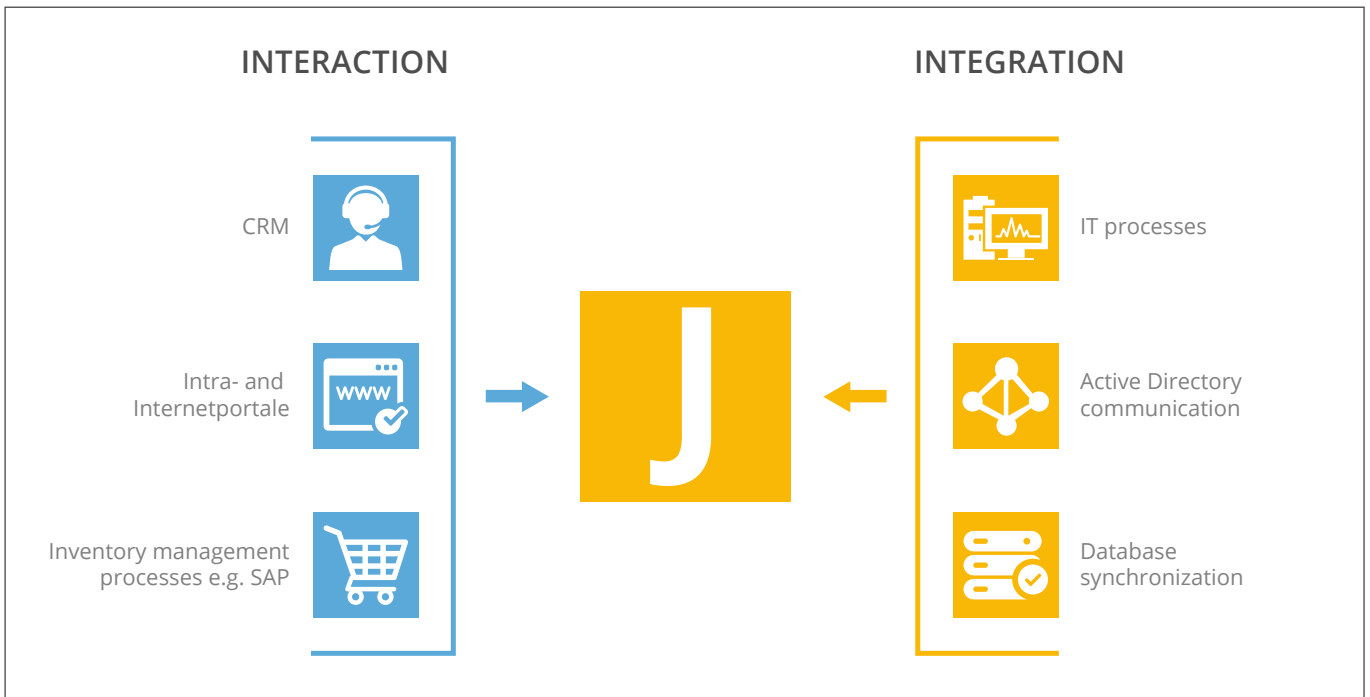


INTEGRATION AND INTERACTION

Visitor management is only a part of a more complex overall process for many users. The exchange with external data stocks, e.g. CRM systems or inventory management processes can significantly improve processes or simplify these from a user perspective.

Further examples from practice are:

- Integration of visitor registration into your own homepage or intranet
- Automatic registration of goods deliveries at the security reception when creating delivery documents.
- Integration into Microsoft Active Directory for login and user administration
- Bidirectional data exchange with external systems such as access control, CRM, ticket systems



DOCUMENT SCANNER

RECORD AND VERIFY IDENTITY CARDS

Working at the reception or a safety sluice can be very hectic at times. Furthermore, the handling of names and spelling in international visitors traffic is sometimes a challenge for the employee and the guest. By integrating the document scanners within the JAMES platform, we can greatly simplify the acquisition and search effort.

The submission of a passport is enough to make the search within the registered guests. Spontaneous visitors can also be accepted automatically. The time-consuming and, in part, error-prone manual typing is omitted.

Optionally, the submitted document can be checked for formal correctness using the security features. The automatic retrieval of personal data in internal and external databases can also be done in the background. An important feature for sensitive users in the banking, finance and public sectors.





OPERATION AND ROLLOUT

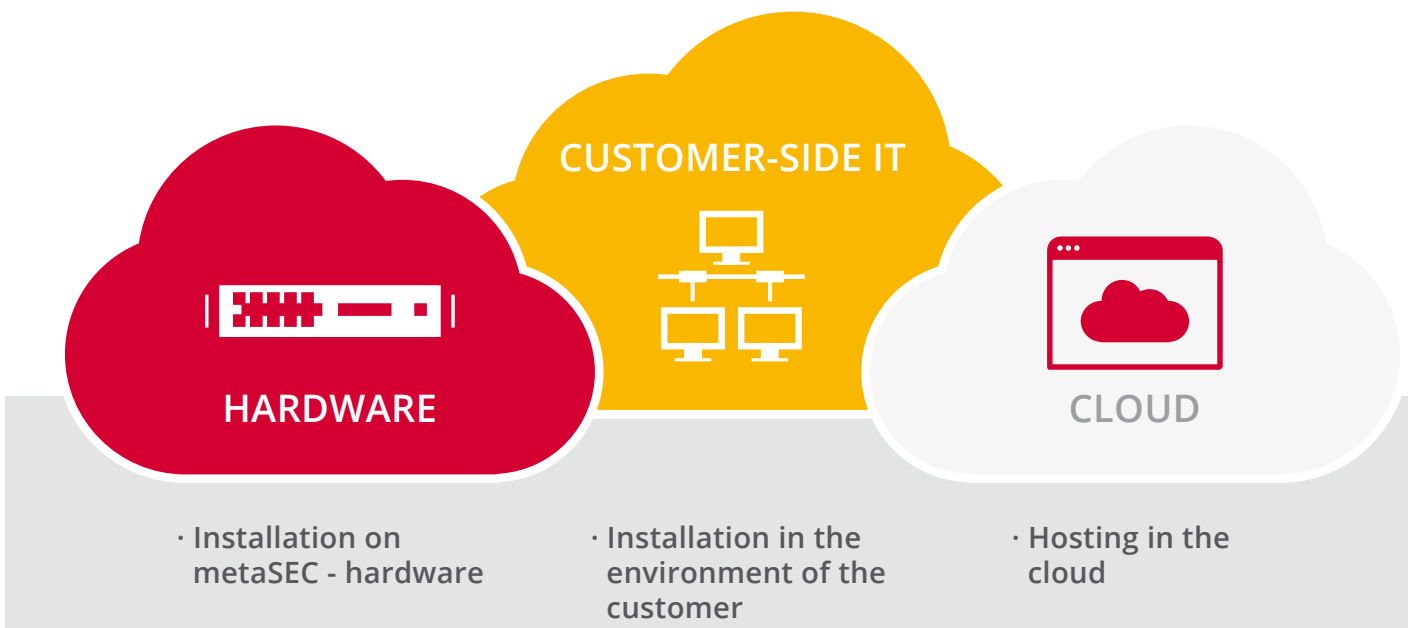
JAMES requires a server backend for the operation of the databases as well as the web services. The server system is based on a Linux and is largely independent of the system environment.

The following variants are currently offered and supported:

- Hardware appliance for standalone operation
- Virtual appliance for operation within a VMware® environment
- SaaS as a rental model

If the system is operated within your own IT, it is necessary to ensure that the system is sufficiently dimensioned in terms of performance.

On all systems, the software is fully preinstalled and running the latest software version. You can start with the facility immediately.





HARDWARE APPLIANCE

The hardware systems are supplied in two variants - M and L. Both differ only in the equipment and the maximum retrievable performance. All functions can be displayed on both systems. The M system is sufficient for small to medium installations. However, if you plan a larger system, with many clients or branches with the corresponding high number of parallel operations, the L system is the better choice. A determination of the required power can be predicted well by a specification sheet.

It is also possible to switch to a larger system or a virtual appliance at any time. Only one backup must be installed on the new system.



VIRTUELLE APPLIANCE

Virtualization and cloud computing are the biggest trends in recent years in the IT industry. Consolidation of IT processes or the simplification of the infrastructure are the primary drivers of this trend.

The virtual appliance is our response to these market needs. The system includes all the features offered by the hardware systems and can cover almost any power requirement. The performance limit is only determined by the underlying host hardware. Larger environments can be split into several instances to achieve even greater efficiency within the infrastructure. The server is available as a »ready to run« VMware® Image or deployment template.

You can also download a VMware® Player image for demo - an unbelievable advantage in the sales process and customer experience.



SOFTWARE AS A SERVICE – JAMES-DO-IT.COM

If the user does not wish to operate his own backend system, he can obtain the entire service via the online platform www.james-do-it.com. The platform provides all functions, right up to client and multisite capabilities. A big advantage is that the user always keeps up with the latest software.

The billing is done here on a monthly basis and depends on the chosen package. For more information, please visit www.james-do-it.com



JAMES-DO-IT.COM

VISITOR MANAGEMENT AS A RENTAL PLATFORM

With JAMES you invite contacts, exchange important information in advance and manage everything comfortably and securely. See for yourself and test the possibilities of our visitor management system JAMES!

Some of the basic features that JAMES also offers you as SaaS are:



Self check-in

Enables visitors a simple and independent check-in process at the gate.



Inhouse navigation

Navigates the visitor safely and reliably through the building to the destination.



Multilanguage

JAMES also speaks different foreign languages to equalize the babylonian language.



Checklists

Enable the processing of incoming / outgoing checklists through the reception or the security personnel



Centralized data management

Customers with distributed offices can host JAMES centrally and make it available to all users



Public, private und hybrid cloud

There are several hosting options available for JAMES - according to your individual requirements resp. your IT policy



Customizing / white label

Naturally, we also offer JAMES as a white label version alongside the regular version. Here, for example, you have space for your company logo or other customization.



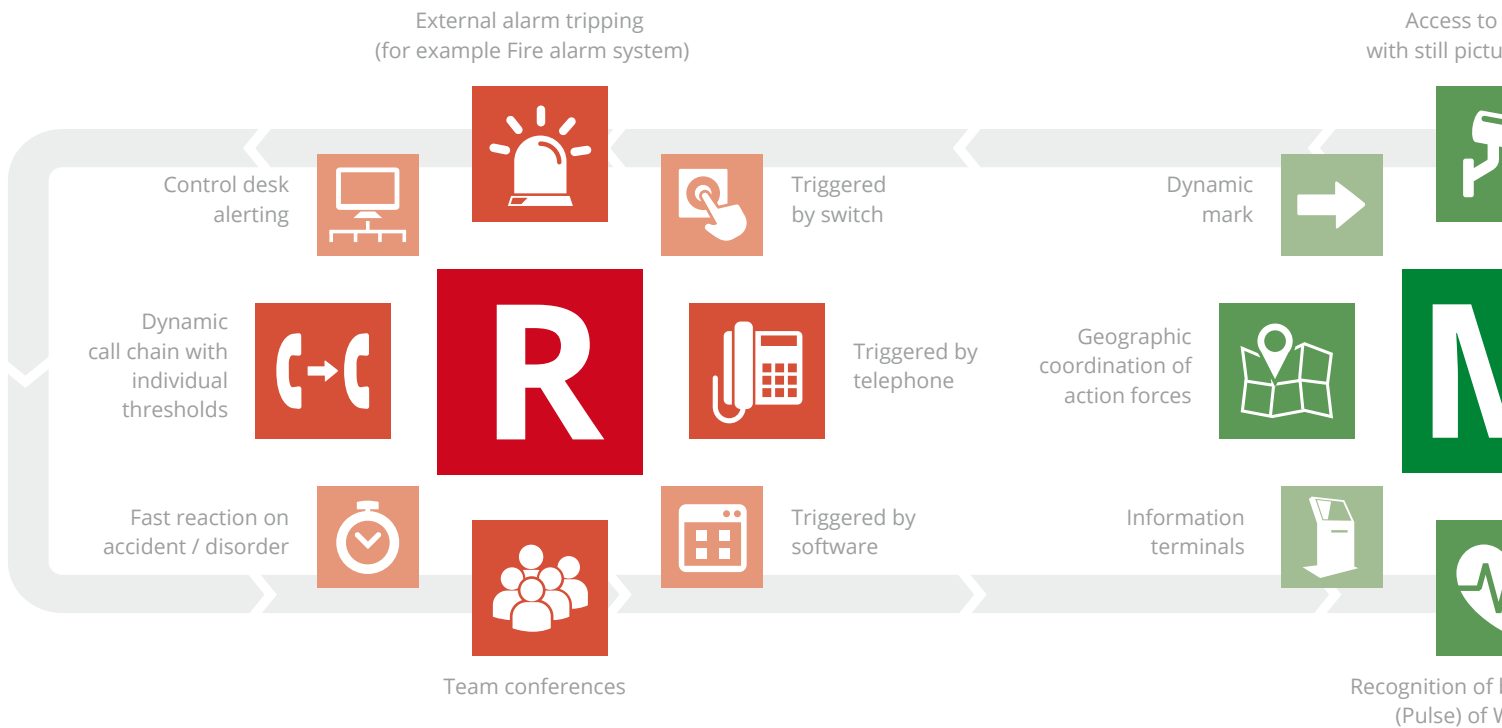
Our rental and hosting platform facilitates the first steps into a visitor management process. On the one hand, it saves expenses for acquisition of licenses and hardware; on the other hand, it permits

building of new business models and recurring revenues. SaaS is an upcoming and big talking point/a huge thing in the IT industry and a next buzzword for accessing new clients.

COMMUNICATION SYSTEMS DEVELOPMENT

ROGER INTELLIGENT ALARM AND COMMUNICATION SERVER

MI INFORMATION HUB FOR CRITICAL COMMUNICATIONS



EVACUATION / ALARMS



FACTORY ALARM



MOBILE SECURITY

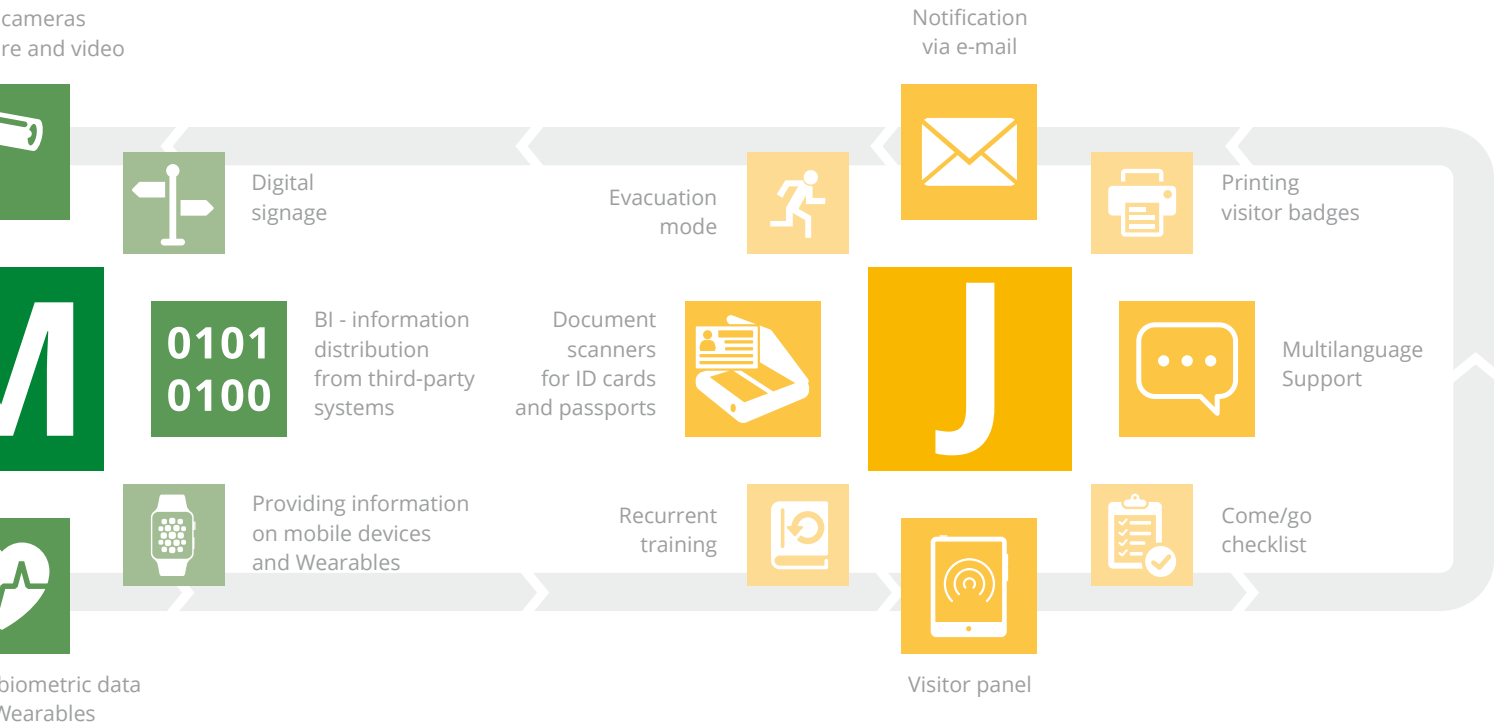
DEVELOPED WITH PEOPLE - FOR PEOPLE

DAS

FOR THE DISTRIBUTION OF
COMMUNICATION PROCESSES

JAMES

VISITOR MANAGEMENT



**MOBILE DEVICES
/ WEARABLES**



VISITOR MANAGEMENT



DATA / INFO TERMINALS



PSN – VISITOR MANAGEMENT

LINKAGE OF JAMES TO PAC SECURENET

As extension to visitor management solution James, we support a direct interaction with Stanley PAC SecureNET access control system.

Connecting these two worlds, both are enormously enhanced/upgraded.

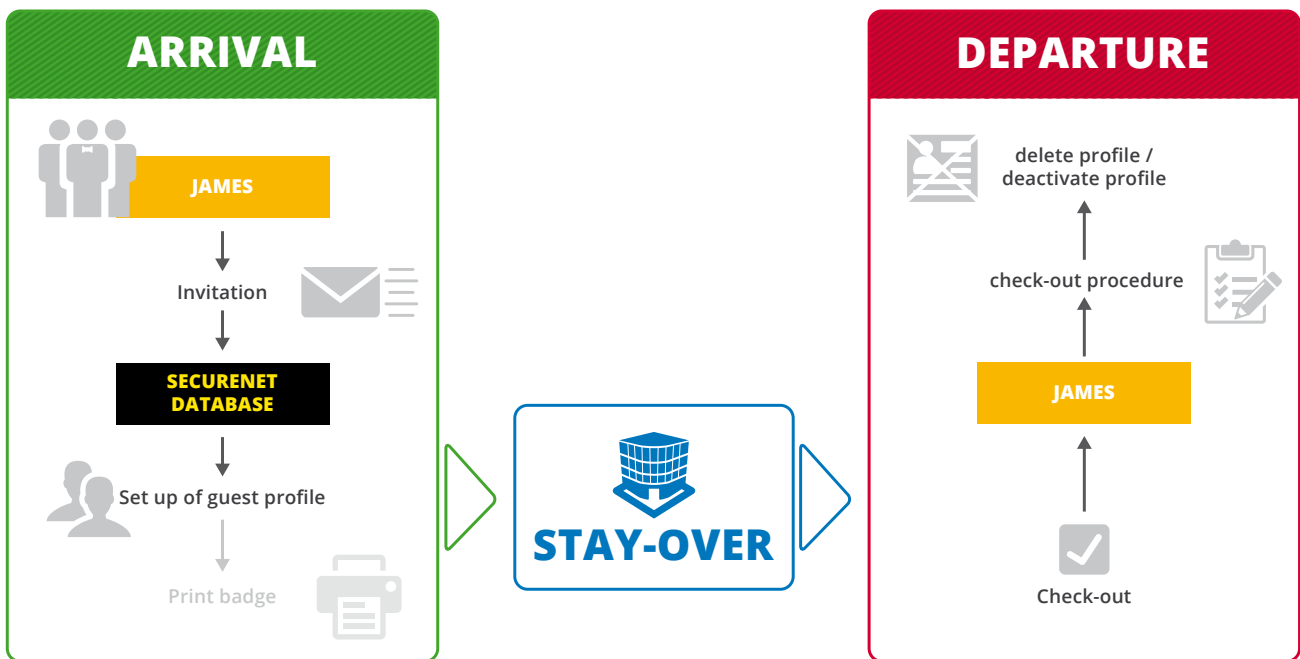
Among others, the following scenarios may be depicted from the standard by combining features from James and SecureNET:

- Conversion of a James invitation into a SecureNET key holder object, hence generating a visitor access with security profile
- Automatic deleting or deactivation of security profiles after check-out
- Automatic printing of badges (access control cards) with pictures, names etc
- Establishment of meeting points /collection points in case of evacuation

Furthermore, various other client oriented extensions are possible over customizing.

Only the connection of visitor management with access control establishes a complete steering process of visitors inside of any organization. Moreover, you also profit from all advantages and strengths that the stand-alone solutions provide.

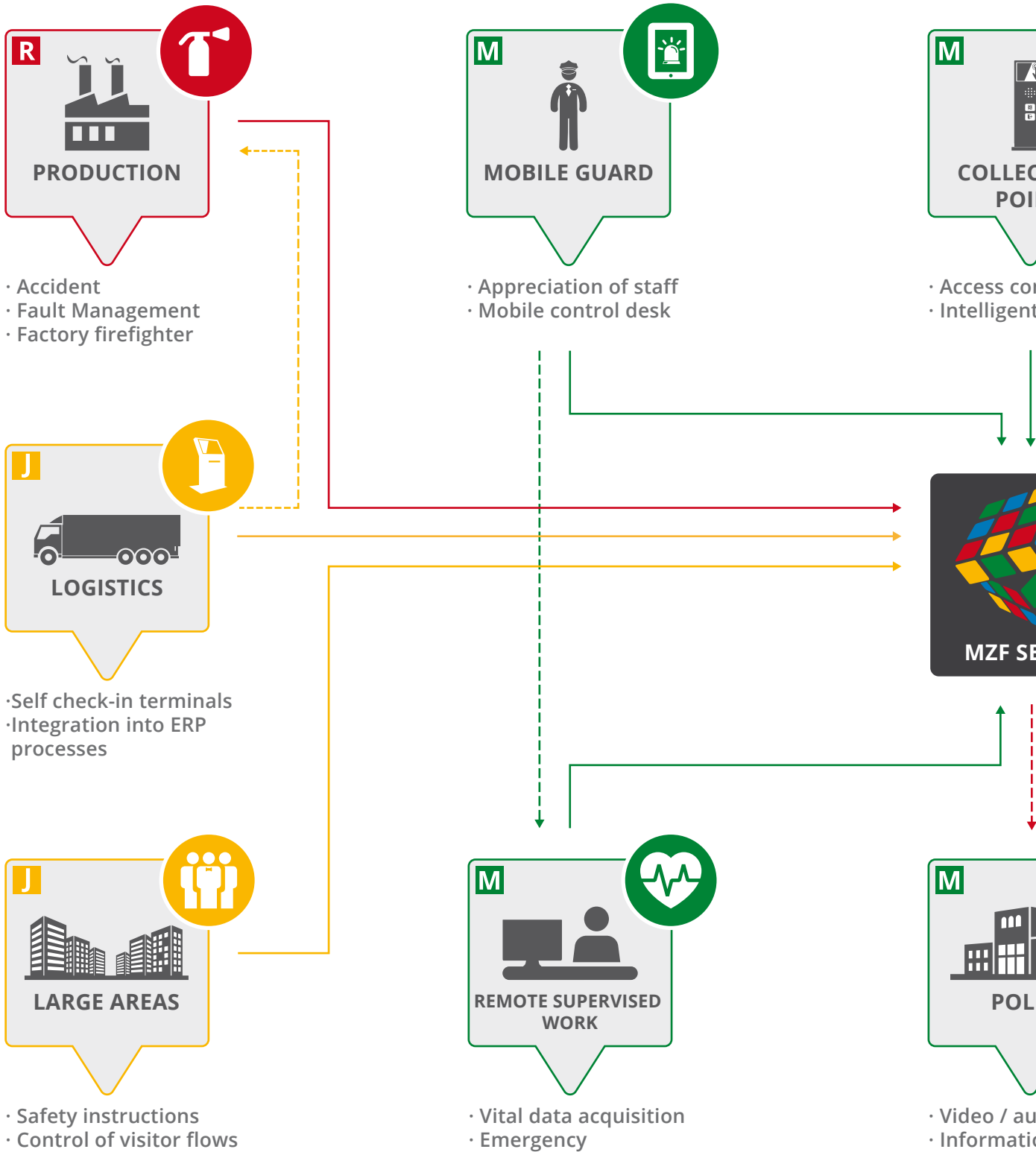
A working Stanley PAC SecureNET installation with an accessible OEM interface is required.



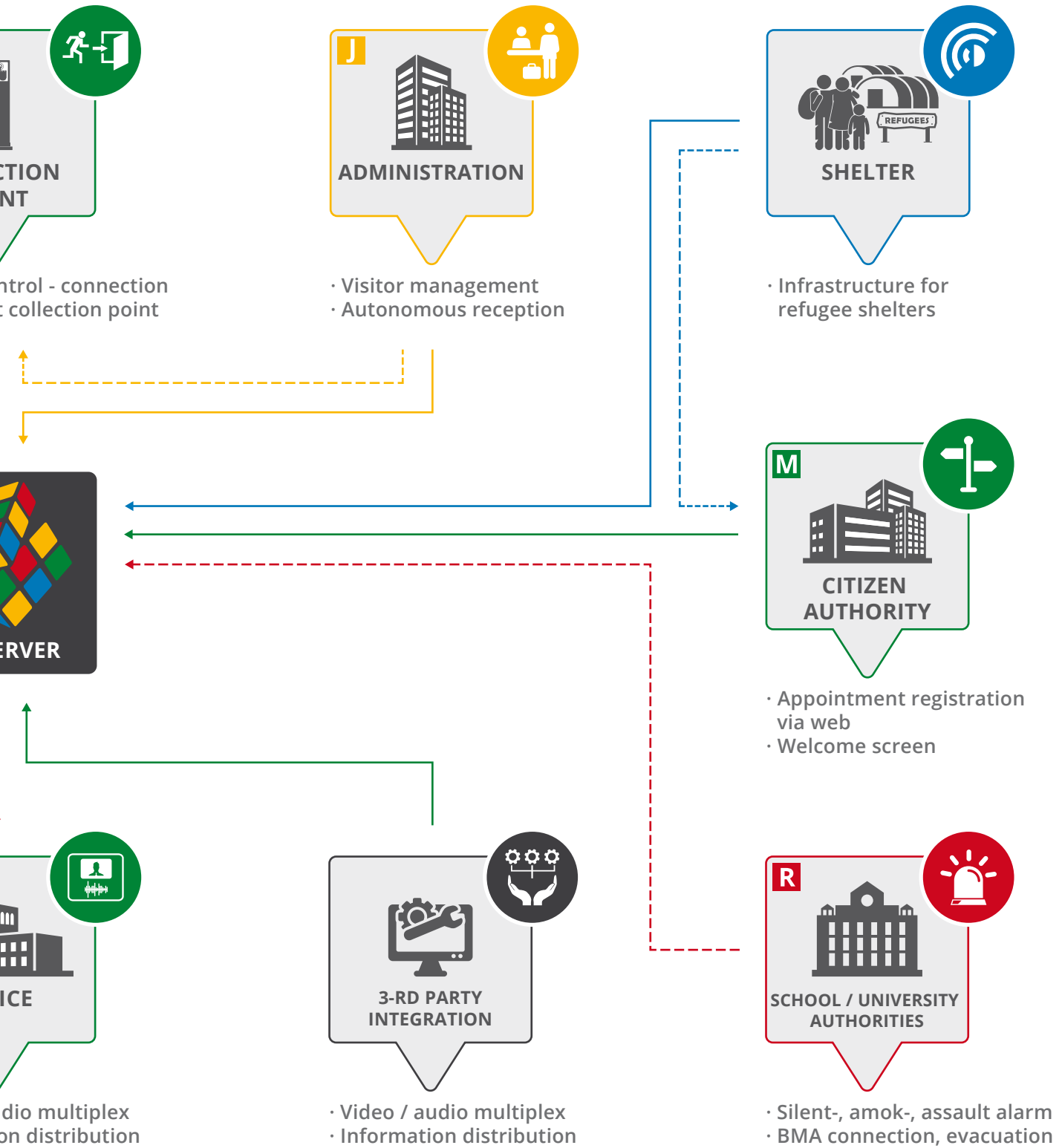
FEATURES AT A GLANCE

- Connection via OEM interface
- Creation of visitor profiles in SecureNET
- Deleting/deactivation of security profiles
- Steering of doors and contacts over QR-Codes
- Full reporting on visitor movements in SecureNET

SMART TECHNOLOGIES FOR



FOR NETWORKED CONCEPTS





metaSEC
Managing Director: Lukas Ziaja
Stockumer Bruch 4
DE-58454 Witten Stockum

Phone: +49 2302 / 98391080
Fax: +49 2302 / 98391089
E-Mail: info@metasec.de
Web: www.metasec.de

ALSO AVAILABLE AT :

metaSEC_JAMES brochure_EN_August 2017_Nr. 01

