



you speak, he translates 
JAMESlingo

UNDERSTAND EASILY



META  SEC

made
in
Germany



JAMESLINGO – UNDERSTAND EASILY

The logistics industry is characterized by multilingualism like hardly any other sector. On a daily basis, suppliers from a wide range of countries meet with problems and struggle in communicating with the in-house staff or the employee at the door. In order to reduce confusion and misunderstandings and ensure smooth communication, we have extended James by JamesLingo - an module that handles inline translation for spoken language.

The best way to illustrate this is the example of a truck driver: The driver arrives at customer facility, where a self check-in terminal is waiting for him. Here he scans the QR code from his delivery documents or his identity card with a document scanner and is greeted directly by JAMESLingo in his native language.

All communication between the staff at the gate and the truck driver can now be carried out via the terminal. The driver simply speaks via the build in intercom system and JamesLingo translates the conversation simultaneously to the receiving staff. The output of the conversation is performed in two ways - as a spoken word and as a transcript on a monitor. The operator can now give instructions, which are displayed to the driver as text in his native language or speak to him.

Communication can be so simple.

On the following pages we have compiled everything about »JAMESlingo«. If you still have questions or are looking for a special solution, please contact us!

you speak, he translates 
JAMESlingo



JAMESLINGO: THE MOST IMPORTANT FUNCTIONS AT A GLANCE



Conversation
Translator



Language-to-text and
text-to-speech



Optimized for touch-
displays: Large buttons,
clear interface



Welcome screens
in national
language



Currently about
ten supported
languages



Self check-in
terminal support



Two-part
interface for
»chat function«



Short reaction
times



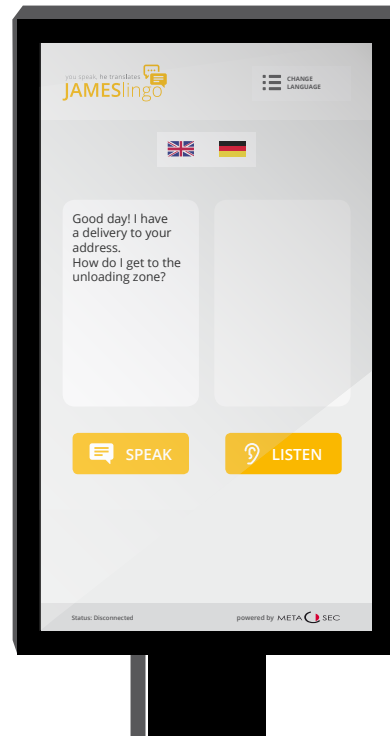
CHALLENGING THE BABYLONIAN CONFUSION

In order to make the communication as simple as possible, we designed JAMESlingo with great emphasis on a clear and functional design. Large buttons, flexible font sizes and a clear interface promise simple handling. On the large touch screen, which is standard at our terminals, you enter text via touchscreen keyboard or spoken via microphone, the translation only takes fractions of a second. With already 10 supported languages and good word recognition, nothing stands in the way of communication, e.g. between a foreign supplier and the staff at the gate.

Also the administration of several terminals, centrally at a gate, is possible. For this purpose, the doorman manages all the terminals conveniently via his workstation and can easily switch to and from the individual communication channels using a drop-down menu.

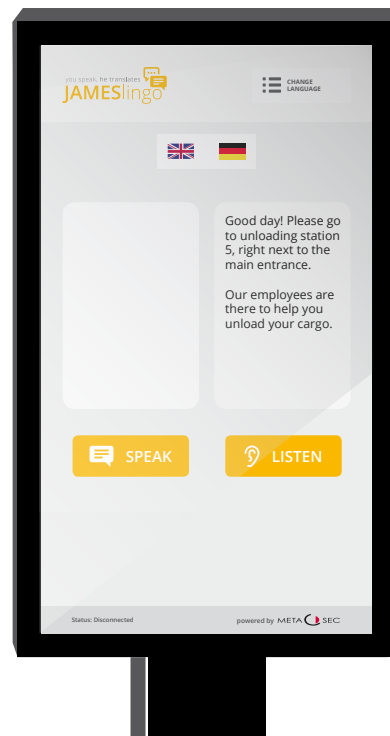
For further functions of our [self check-in terminal](#) read the following pages.





1 Visitor selects native language

2 Visitor starts communication (Spoken or via text input)



3 Operator responds (Spoken or via text input)

4 Visitor receives instructions (Via language or text)

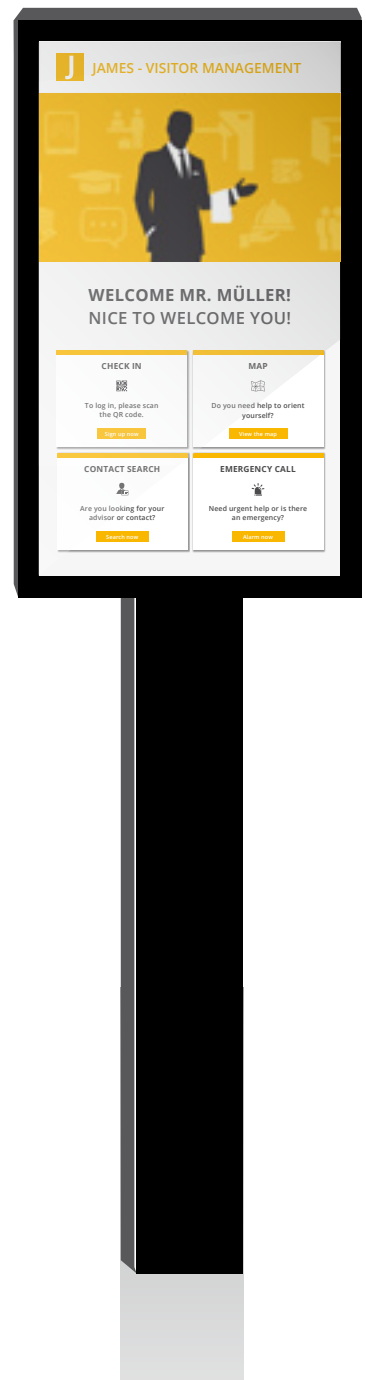


JAMES - SELF CHECK-IN FOR LOGISTICS

The transport sector is characterized by multilingualism and the 24-hour cycle. We offer a self-check-in terminal for this process to be carried out by the operator, if possible without human resources. This consists of a terminal with a multitouch display, a QR code reader and connection to the access control. This allows the vendor to navigate independently through the check-in process.

The individual functions of the terminal at a glance:

- Particularly easy application by QR code based tickets
- Support for multilingualism
- Translation of conversations with JAMESlingo
- Instruction in local safety guidelines
- Connection to barriers, turnstiles, etc.



* The terminal can optionally be equipped with a QR code scanner, a speech station as well as a touchpanel. In the standard condition, delivery only includes the regular reader for access control.



THE MOST IMPORTANT FUNCTIONS OF THE SELF CHECK-IN TERMINAL:



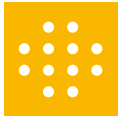
Qr code reader



Access control reader
(connection to access control systems)



Touch panel



Intercom



Multilingual translation with JAMESlingo



Welcome screens in country language

THE MOST IMPORTANT JAMES FUNCTIONS FOR THE LOGISTICS INDUSTRY:



Interface for ERP systems



Info- / visitor panels



Self check-in terminal support



Inhouse navigation



Allocation of parking or unloading zone



Maintaining trainings



Document scanner



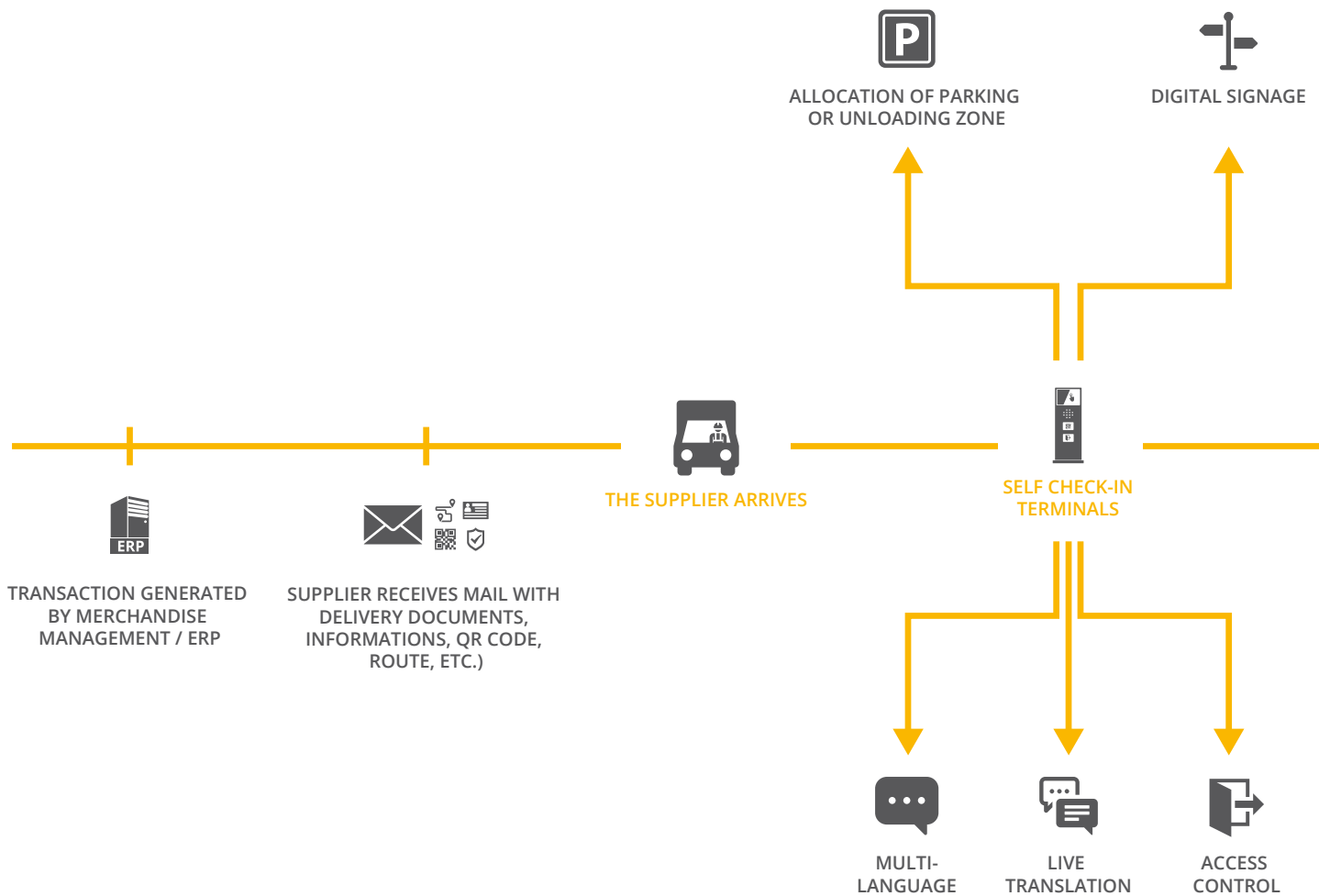
Check-in / check-out checklists



Printing visitor ID



JAMES FOR LOGISTICS: THE INTERWOVEN LOGISTICS PROCESS







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ALSO AVAILABLE:

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