# **J** JAMES FEATURES

| JAMES | M | L | XL | ENTERPRISE | PROJEKT |
|---|---|---|---|---|---|
| **STANDARD FEATURES** | | | | | |
| Number of hosts | 10 | 50 | 200 | unlimited | unlimited |
| Multiple tenant | 1 | 5 | 10 | unlimited | unlimited |
| Multiple site | 1 | 5 | 10 | unlimited | unlimited |
| Time zones | ✓ | ✓ | ✓ | ✓ | ✓ |
| Checklists | 2 | 10 | 20 | unlimited | unlimited |
| Key management | | ✓ | ✓ | ✓ | ✓ |
| Cost center accounting | | | ✓ | ✓ | ✓ |
| Appointment wizard | ✓ | ✓ | ✓ | ✓ | ✓ |
| Modi: offline, online or hybrid | | | | ✓ | ✓ |
| Online portal for visitors | ✓ | ✓ | ✓ | ✓ | ✓ |
| Central data storage | ✓ | ✓ | ✓ | ✓ | ✓ |
| Decentralized data management | | | | ✓ | ✓ |
| Company policies | ✓ | ✓ | ✓ | ✓ | ✓ |
| Directions map | ✓ | ✓ | ✓ | ✓ | ✓ |
| Welcome screen | ✓ | ✓ | ✓ | ✓ | ✓ |
| GDPR/DSGVO conformity | | | | ✓ | ✓ |
| Operator workstation for the front desk | 1 | 2 | 5 | unlimited | unlimited |
| **APPOINTMENT MANAGEMENT** | | | | | |
| Duplicate appointments | ✓ | ✓ | ✓ | ✓ | ✓ |
| Global Address Book | ✓ | ✓ | ✓ | ✓ | ✓ |
| Personal address book | | ✓ | ✓ | ✓ | ✓ |
| Group invitations | ✓ | ✓ | ✓ | ✓ | ✓ |
| Event control | | | ✓ | ✓ | ✓ |
| Appointment process | | ✓ | ✓ | ✓ | ✓ |
| Visitor categories | 3 | 5 | unlimited | unlimited | unlimited |
| Substitution rule / Chief sec. function: | ✓ | ✓ | ✓ | ✓ | ✓ |
| Notification via e-mail | ✓ | ✓ | ✓ | ✓ | ✓ |
| Internal notes on appointments and participants | ✓ | ✓ | ✓ | ✓ | ✓ |
| Number of participants in appointments | ✓ | ✓ | ✓ | ✓ | ✓ |

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| **NOTIFICATIONS** | | | | | |
| E-mail | ✓ | ✓ | ✓ | ✓ | ✓ |
| Calendar Invitations (iCal format) | ✓ | ✓ | ✓ | ✓ | ✓ |
| Text Messages (SMS) | | ✓ | ✓ | ✓ | ✓ |
| Speech recordings | | | ✓ | ✓ | ✓ |
| Tweet | | | ✓ | ✓ | ✓ |
| Whats App | | | ✓ | ✓ | ✓ |
| Emergency call to all visitors | | | ✓ | ✓ | ✓ |
| Send custom invitation e-mail to visitors | ✓ | ✓ | ✓ | ✓ | ✓ |
| *Notification options sometimes require external services to function properly* | | | | | |
| **ARRIVAL AND DEPARTURE** | | | | | |
| Self check-in counter | 1 | 5 | 10 | unlimited | unlimited |
| Checklists signature | | ✓ | ✓ | ✓ | ✓ |
| Checklists 4-eyes principle | | ✓ | ✓ | ✓ | ✓ |
| Visitors Self Check-in and Self Check-out | ✓ | ✓ | ✓ | ✓ | ✓ |
| Detection of pre-registered visitors | ✓ | ✓ | ✓ | ✓ | ✓ |
| Recognition of all returning visitors | ✓ | ✓ | ✓ | ✓ | ✓ |
| Registration and deregistration via QR code | ✓ | ✓ | ✓ | ✓ | ✓ |
| Visitors can request permanent QR codes | | ✓ | ✓ | ✓ | ✓ |
| Visitor picture (with front camera) | ✓ | ✓ | ✓ | ✓ | ✓ |
| License plates identification | | | ✓ | ✓ | ✓ |
| Document reader for capture and verification of visitor data | | | ✓ | ✓ | ✓ |
| Multiple inputs (one or more terminals at each entrance) | | ✓ | ✓ | ✓ | ✓ |
| In-house navigation | | ✓ | ✓ | ✓ | ✓ |
| Parking lot management | | | ✓ | ✓ | ✓ |

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| **TRAINING AND BRIEFINGS** | | | | | |
| Signing of agreements (teachings, trainings) as confirmation | | ✓ | ✓ | ✓ | ✓ |
| Sign agreements according to the 4 eyes principle (teachings, trainings) as confirmation | | ✓ | ✓ | ✓ | ✓ |
| Signed agreements are stored in OneDrive, Dropbox, Google Drive or Customer IT | | | ✓ | ✓ | ✓ |
| Pre-fillable documents | ✓ | ✓ | ✓ | ✓ | ✓ |
| Temporal management of training and admissions | | | ✓ | ✓ | ✓ |
| Freely selectable intervals for training and briefings | | ✓ | ✓ | ✓ | ✓ |
| **WORKFLOWS** | | | | | |
| Workflow manager | | | ✓ | ✓ | ✓ |
| Resource management | 5 | 10 | 50 | unlimited | unlimited |
| Warehouse module: Package announcement and acceptance | | ✓ | ✓ | ✓ | ✓ |
| Loading lot management | | ✓ | ✓ | ✓ | ✓ |
| **PRINT** | | | | | |
| Custom visitor badge layout | 1 | 2 | 5 | unlimited | unlimited |
| Print from James with various printers | ✓ | ✓ | ✓ | ✓ | ✓ |
| Print different badges for different visitors | | ✓ | ✓ | ✓ | ✓ |
| PrintNode integration | ✓ | ✓ | ✓ | ✓ | ✓ |
| **CUSTOMIZATION** | | | | | |
| Home screen: custom wallpapers | ✓ | ✓ | ✓ | ✓ | ✓ |
| Home screen: Change text color | ✓ | ✓ | ✓ | ✓ | ✓ |
| All screens: add your logo | ✓ | ✓ | ✓ | ✓ | ✓ |
| Multiple languages | 1 | unlimited | unlimited | unlimited | unlimited |
| Custom content slider (PDF or images) | | ✓ | ✓ | ✓ | ✓ |
| Customizability of notification templates | ✓ | ✓ | ✓ | ✓ | ✓ |

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| **DASHBOARD** | | | | | |
| Daily updated visitor lists | ✓ | ✓ | ✓ | ✓ | ✓ |
| (Pre) register, check in and sign out | ✓ | ✓ | ✓ | ✓ | ✓ |
| Multi-day visitors | ✓ | ✓ | ✓ | ✓ | ✓ |
| Upload documents (PDF, Word etc.) | | ✓ | ✓ | ✓ | ✓ |
| Customizing and filtering views | ✓ | ✓ | ✓ | ✓ | ✓ |
| Duplicate visitor groups | | ✓ | ✓ | ✓ | ✓ |
| **REPORTING** | | | | | |
| Daily summary of visits | ✓ | ✓ | ✓ | ✓ | ✓ |
| Reminder e-mail is sent to the visitor (intervals freely selectable) | | ✓ | ✓ | ✓ | ✓ |
| Check-in notification to the host | | ✓ | ✓ | ✓ | ✓ |
| Escalation on timeout | | ✓ | ✓ | ✓ | ✓ |
| Text from the host to the visitor | ✓ | ✓ | ✓ | ✓ | ✓ |
| Notification via SMS or voice messages about the arrival of the visitor and automatic deletion of movement data | | | ✓ | ✓ | ✓ |
| **SAFETY** | | | | | |
| QR code login and logout | ✓ | ✓ | ✓ | ✓ | ✓ |
| Emergency list (web or smartphone app) | | ✓ | ✓ | ✓ | ✓ |
| Reporting: XLS export, CSV, PPF (including user-defined fields) | | ✓ | ✓ | ✓ | ✓ |
| Connection document scanner | | | ✓ | ✓ | ✓ |
| Observation list | | | ✓ | ✓ | ✓ |
| House ban | ✓ | ✓ | ✓ | ✓ | ✓ |
| Alerting via SMS or e-mail to all visitors | | ✓ | ✓ | ✓ | ✓ |
| Alerting via voice messages / calls | | | ✓ | ✓ | ✓ |

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| **ENTERPRISE FEATURES** | | | | | |
| Compliance processes | | | ✓ | ✓ | ✓ |
| All sites have access to the highest licensing level | | | | ✓ | ✓ |
| Grouped Reporting: XLS Export (including custom fields) | | | | ✓ | ✓ |
| Global or local user rights | | ✓ | ✓ | ✓ | ✓ |
| Users access one or selected locations with a username / password | | ✓ | ✓ | ✓ | ✓ |
| Overview of all expected, checked in and signed visitors across locations | | ✓ | ✓ | ✓ | ✓ |
| Global Active Directory integration (including limiting user access to specific locations) | | | ✓ | ✓ | ✓ |
| **INTEGRATION** | | | | | |
| LDAP | | | ✓ | ✓ | ✓ |
| Access control: Stanley/PAC SecureNET, Siemens/Siport, Lenel | | | ✓ | ✓ | ✓ |
| API | | | | ✓ | ✓ |
| Webhooks | | | | ✓ | ✓ |
| OneDrive, GoogleDrive, Dropbox | | ✓ | ✓ | ✓ | ✓ |
| Outlook, Google Calendar, ICal | ✓ | ✓ | ✓ | ✓ | ✓ |
| Custom integrations | | | | | ✓ |
| Cloud Connect: AWS, Google Compute Machine, VM Ware, Hyper V | ✓ | ✓ | ✓ | ✓ | ✓ |