



conversations made easy 
JAMESdialog

SIMPLY COMMUNICATE



META  SEC

made
in
Germany



conversations made easy 
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JAMESDIALOG – COMMUNICATION MADE EASY

The logistics industry is characterized by multilingualism like no other sector. Every day, suppliers from various countries encounter problems and hurdles in communicating with the in-house staff or receptionist. To reduce hurdles and to facilitate a smooth communication, we have extended our visitor management system JAMES. JAMESdialog is the name of the new module, which was designed to ensure simple and clear communication.

As the name suggests, this module stands for the simplified dialogue between the reception staff and the foreign-language supplier. On the basis of a predefined question and answer catalog, most stumbling blocks for effective communication are removed. The questions and the corresponding answer options are stored and linked in the system.

The procedure is as follows: First, the arrived driver selects his native language on the terminal at the reception, while the gatekeeper also selects a language. Already the multilingual dialogue can begin.

The receptionist now asks a question from the catalog via his computer, such as: "Is the charge sealed?" This will now be output via language preservation and displayed as text in the language of the supplier on the touchscreen at the reception desk. If the question asked requires a more complex answer, the corresponding answer options are also offered in the appropriate language. Now the driver only has to select the answer and the receptionist gets his answer in real time. In this way, the system ensures much of the daily communication taking place.

On the following pages we have put together everything related to »JAMESdialog«. If you still have questions or are looking for a special solution, just contact us!



JAMESDIALOG: THE MOST IMPORTANT FUNCTIONS AT A GLANCE



Dialog software with question- and answer catalog



Text-based communication via touchscreen



Optimized for touch displays: Large buttons, clear interface



Currently around ten supported languages



Self check-in counter support



Short reaction times



More languages can be implemented on request



Audio output in the local language



Tailored questionnaire according to your specifications



Illustration: The simple administration of languages and phrases (questions and answers) is possible via the JAMES backend.



SIMPLY UNDERSTAND EACH OTHER

In order to make the communication as simple as possible, we designed JAMESdialog with great emphasis on a clear and functional design. Large buttons, flexible font sizes and a clear interface promise simple handling.

On the large display, you can easily select the questions and answers by touch - the transmission of communication with your counterpart takes only fractions of a second. With already 10 supported languages and audio playback outputting the selected sentences in spoken form, the communication between a foreign-language supplier and the reception staff can easily take place

It is also possible to manage several terminals centrally at a reception. The receptionist conveniently manages all terminals through his workstation and can easily switch between communication channels using a drop-down menu.

For the other features of our Self Check-In Terminal read the following pages.





1 Supplier selects national language
Gatekeeper also chooses his language

2 Gatekeeper chooses his question
(from the questionnaire)



3 The asked question is issued in the local language
(output as language preserve and displayed via text marker)

4 The supplier can now easily answer this question

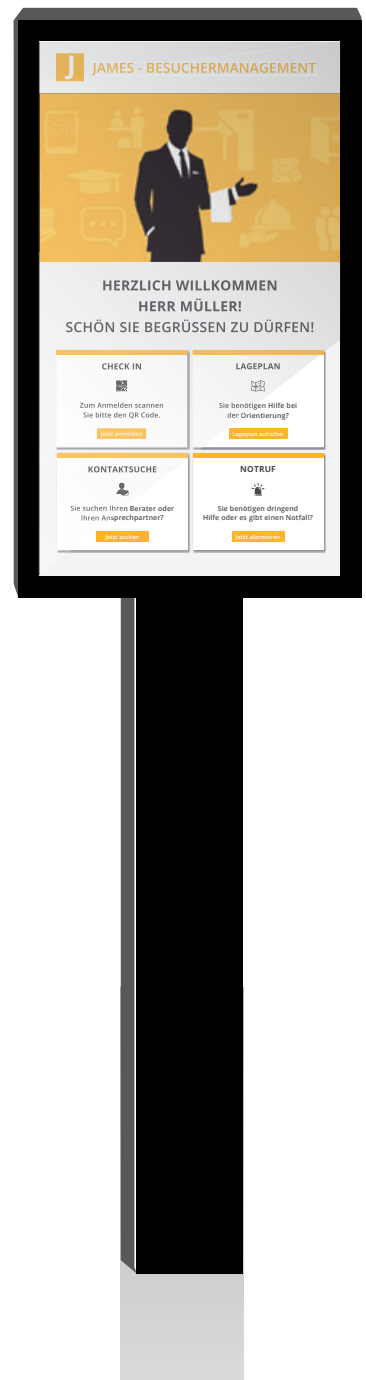


JAMES - SELF CHECK-IN FOR LOGISTICS

The transport sector is characterized by multilingualism and the 24-hour cycle. To enable this process to be carried out without major human resources usage on the part of the operator, we offer the possibility of a self-check-in terminal. This consists of a terminal with a 32" multi touch display, a QR code reader and connection to the access control. This allows the vendor to navigate independently through the check-in process.

The individual functions of the terminal at a glance:

- Particularly easy application by QR code based tickets
- Support for multilingualism
- Translation of conversations with JAMESlingo
- Instruction in local safety guidelines
- Connection to barriers, turnstiles, etc.



* The terminal can optionally be equipped with a QR code scanner, a speech station as well as a touch panel. In the standard condition, delivery only includes the regular reader for access control.



THE MOST IMPORTANT FUNCTIONS OF THE SELF CHECK-IN TERMINAL:



Qr code reader



Access control reader
(connection to access control systems)



Touch panel



Intercom



Multilingual translation with JAMESlingo



Welcome screens in country language

THE MOST IMPORTANT JAMES FUNCTIONS FOR THE LOGISTICS INDUSTRY:



Interface for ERP systems



Info- / visitor panels



Self check-in terminal support



Inhouse navigation



Allocation of parking or unloading zone



Maintaining trainings



Document scanner



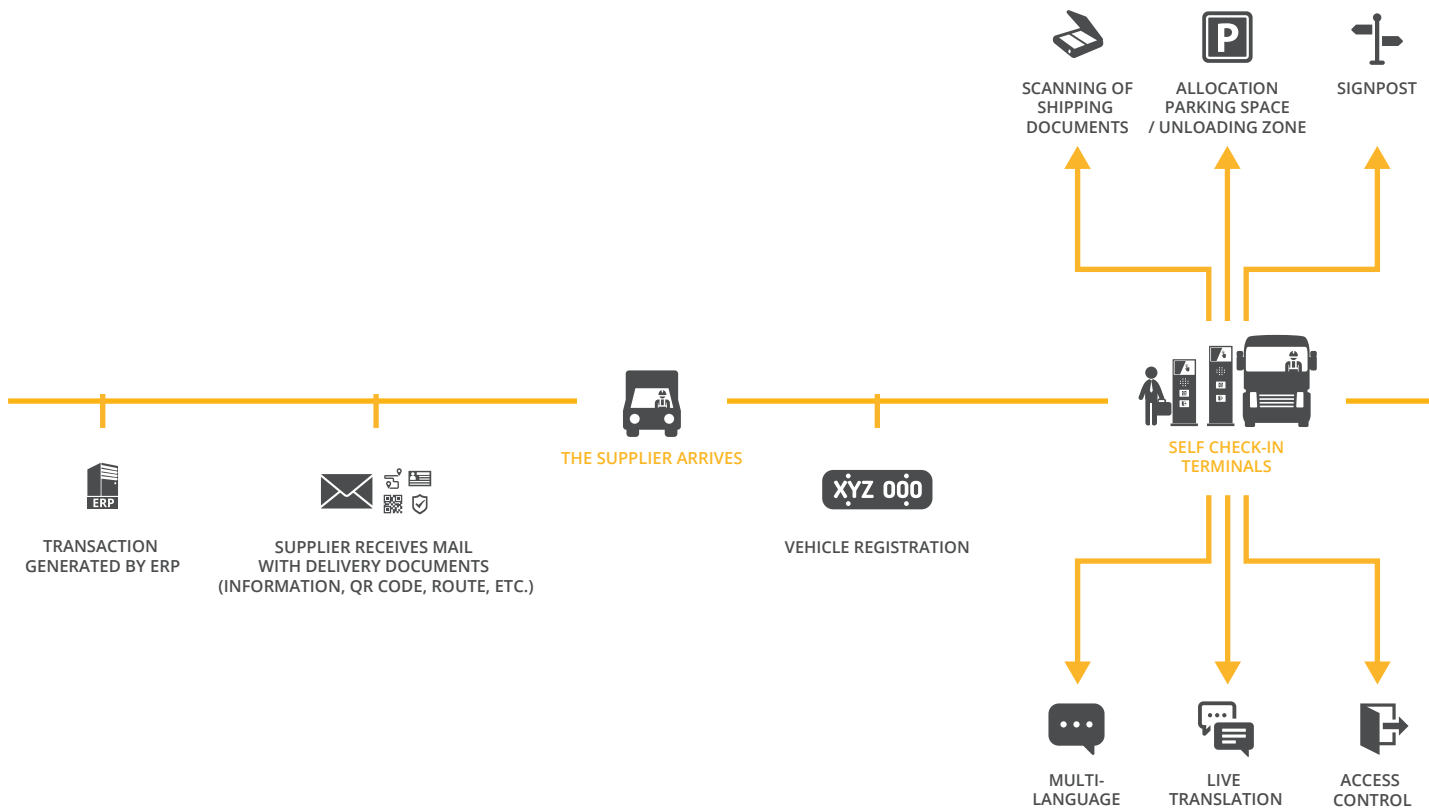
Check-in / check-out checklists



Printing visitor ID



FULLY AUTOMATED LOGISTICS PROCESS (INDUSTRY 4.0)







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ALSO AVAILABLE:

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